

Hillside Swimming Club, Inc.
151 Signs Road
Staten Island, New York 10314
718 761-5910

September 12, 2011

To Whom it May Concern:

As Vice-President of Hillside Swim Club, one of my main responsibilities is oversight of our club's pool. On behalf of all the members and the entire Board of Directors, I work to ensure that our pool adheres to all New York City Health Department requirements for the safety and overall well-being of all our members and their guests. Pool Therapist has helped me live up to that commitment – time and time again.

As an established Staten Island business, Pool Therapist has the connections, wherewithal, and background to address any need that arises, and at times, there can be many during our busy summer season. I learned rather quickly that although you can be diligent in your pool maintenance from the beginning of the pool season to the end, pools can unfortunately be unpredictable when it comes to maintenance, especially as they mature in years. Without hesitation, Pool Therapist has always exhibited a commitment to meet our needs – they respond when needed and for them "no time is a bad time." My fellow board members and I run our club strictly as volunteers so to have Pool Therapist's knowledge and flexibility accessible at any given moment is quite comforting and extremely valuable.

Pool Therapist's principal, Stu Roaker, stands behind his products and offers us a consistent staff that is just as knowledgeable on the intricacies of pool maintenance as he is. Hillside Swim Club recommends the services of Pool Therapist and look forward to a continued relationship with them.

Sincerely,

A handwritten signature in black ink that reads "William Boyd". The signature is fluid and cursive, with the first name "William" and the last name "Boyd" clearly legible.

William Boyd
Vice President of the Board
Board Member for Pool Operations